

GSSL will make all efforts to begin and safely finish the 2021 Spring season. The COVID-19 Cancellation Refund Policy below will only apply in the case when GSSL receives orders to shut down operations from a government entity, is unable to secure fields from the Town of Gilbert, or any other season cancellation resulting from the pandemic. Keep in mind that GSSL could go into a quarantine, pause, hold time, or even a modified season resulting from the pandemic, these events would **not** trigger the COVID-19 Cancellation Refund Policy.

Normal cancellation policy applies to non-pandemic related cancellation initiated by the player/parent/registrant, even in the event of a paused or otherwise modified season.

**COVID-19 Cancellation Refund Policy:** In the event of a forced season cancellation resulting from a pandemic related event, such as, but not limited to, government “stay-in-place” orders, orders specifically to cease sporting events and gatherings, or as a result of unavailable fields from the Town of Gilbert, GSSL will refund each registrant a pro-rated amount. The calculation for refunds will be completed at the division level and will follow the following formula: (Total Registration Revenue + Total Team Sponsorship Revenue – Actual Incurred Costs)/Number of registrants in the division = “Per Registrant Refund” rounded to nearest \$5.00 and not to exceed the amount paid by each registrant.

If there are any questions surrounding the COVID-19 Cancellation Policy, please email [treasurer@azgssl.org](mailto:treasurer@azgssl.org)